



COVID-19 HEALTH AND SAFETY PROTOCOL to limit the spread of the virus

The world as we know it has changed dramatically since the emergence of COVID-19. We are committed to ensuring a clean and safe environment for our clients and staff. To this end, we have developed a special health and safety protocol.

Before your arrival:

- Thorough cleaning of your accommodation with Covid-19 BP Pro (EN 14 476 certified) products supplied by our partner Languedoc Chimie.
- Disinfection of contact areas with Pro bio net (door handles, light switches, keys, bubble sensors, telescopes, sky maps, etc.).
- Laundry washed at 60°C, tumble dried and ironed by our staff.
- Plates, cutlery, utensils, etc. used for meals and breakfast are washed in the dishwasher at 70°C.

Upon your arrival/During your stay:

- You must wear a face mask when in contact with our staff and throughout the check-in process (we can provide you with a mask if necessary).
- Hand sanitiser and gloves are available in the communal area.
- There is also a washbasin with anti-bacterial handwash (Manobact), disposable hand towels and a pedal bin at your disposal.

Important information:

- All of our accommodation units have their own private washroom facilities.

Bubble accommodation:

- Breakfast is served in individually-labelled baskets for each room, which must be collected from the dining room.
- Meals are served in individual trays for each room and are covered with a lid.

Huts and the Aqua'Room:

- Breakfast is delivered directly to your accommodation in the morning at the time requested the previous day.
- Meals will be placed directly in the fridge in your accommodation.

We are doing our utmost to prevent the spread of COVID-19; we trust that you will comply with all of the preventive measures.